



澳門博彩控股有限公司
SJM HOLDINGS LIMITED

incorporated in Hong Kong with limited liability Stock Code : 880

WHISTLEBLOWING POLICY

(Adopted by the Board on 28 February 2022

and amended on 8 March 2023, 15 June 2023 and 4 March 2025)

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WHISTLEBLOWING POLICY

1. BACKGROUND

SJM Holdings Limited (the “**Company**”), SJM Resorts S.A. (“**SJM Resorts**”) and their respective subsidiaries (collectively, the “**Group**”) are committed to achieving and maintaining the highest standard of openness, probity and accountability. The Group has zero tolerance for unethical business practices or conduct. To achieve this, the board of directors of the Company (the “**Board**”) has approved a Whistleblowing Policy (the “**Policy**”) for employees of the Group (the “**Employee(s)**”) or a third party (e.g. customers, suppliers etc.) (either an Employee or a third party, a “**Whistleblower**”) to report any whistleblowing matters which they have become aware of or genuinely suspect have occurred or may occur.

2. RESPONSIBILITY

The Audit Committee of the Company (the “**Audit Committee**”) has the overall responsibility for this Policy, but has delegated the day-to-day responsibility for overseeing and implementing this Policy to the Head of Internal Audit of SJM Resorts (“**Head of SJM-IA**” and “**SJM-IA**” respectively). The Audit Committee is responsible for monitoring and reviewing the effectiveness of this Policy and the actions resulting from the investigations. Any amendments or updates to this Policy will be subject to the Audit Committee’s recommendation and the Board’s approval.

3. PURPOSE OF POLICY

Whistleblowing matters include the following matters in relation to the Group: –

- (a) breach of legal or regulatory requirements;
- (b) criminal offences and breach of civil law;
- (c) malpractice, impropriety or fraud in financial reporting, internal control or other financial matters of the Group;
- (d) improper use or leakage of confidential or commercially sensitive information; and/or
- (e) deliberate concealment of any of the above.

Whistleblowing refers to a situation where a Whistleblower decides to report a serious concern (“**Concern**”) about any suspected fraud, malpractice, misconduct or irregularity.

4. CONFIDENTIALITY AND FAIR TREATMENT

The Company will treat all Whistleblowers who report a Concern in a confidential manner.

The Whistleblower is not required to make absolute proof of the Concern reported save that he/she acts in good faith and has reasonable grounds for believing there is concerned wrongdoing even it is not confirmed by an investigation. Persons reporting a Concern in good faith are assured of fair treatment. The Group will make every effort to protect the Whistleblower against harassment, intimidation, unfair treatment, victimization or unwarranted disciplinary action, even if the Concern turns out to be unsubstantiated.

Good faith means that the Whistleblower holds a reasonable belief that the Concern made is true and honest but not made for personal interest or any ulterior motive. However, if a Whistleblower makes a false report maliciously, with an ulterior motive, or for personal advantage, the Group reserves the right to take appropriate actions including civil or criminal lawsuits against the Whistleblower and others who may be acting in common cause with him/her to recover any loss or damage as a result of the false report.

The Group will make every effort to keep Whistleblower's identity and the reported Concern strictly confidential. The identity of the Whistleblower reporting the Concern will not be divulged without the Whistleblower's consent save in such circumstances in which the Company may be legally obliged to reveal the Whistleblower's identity in which case the Group will endeavour to take reasonable steps to protect the Whistleblower from detriment. Likewise, the Whistleblower should keep strictly confidential about the details of a reported Concern, such as its nature, related persons, etc.

Whistleblowers are strongly advised to disclose their names and contact particulars when reporting a Concern to enable the Investigating Officer (see clause 5 below) to carry out necessary investigation. Anonymous reports may not be acted upon.

5. REPORTING CHANNELS AND FORM

5.1 Any Whistleblower who wishes to report a Concern should inform the Company via the following channels:

- (a) for Employees-related matters in Macau, notify the Chief Corporate Affairs Officer of SJM, and for Employees-related matters in Hong Kong, notify Director – Human Resources and Administration of the Company;
- (b) for financial reporting, internal control or any other matters except (a) above as well as (c) and (d) below, notify the Head of SJM-IA;
- (c) for any matter directly relating to the Officers (including but not limited to Employee at the level of President or above, Chief Corporate Affairs Officer of SJM, Director – Human Resources and Administration of the Company or the Head of SJM-IA), notify the Executive Committee; and
- (d) for any matter directly relating to any of the Directors or Chief Executive Officer of the Company, notify Chairman of the Board and Audit Committee Chairman (for matter relating to one such party, inform the other party).

(variously the “**Investigating Officer**”)

Please submit the Concern by sending the Whistleblowing Report Form (the “**Form**”) as attached in Appendix, with supplementary information, if any, by mail as follows:

For 5.1(a) above	For 5.1(b) above	For 5.1(c) above
<p><i>For Macau employee matters:</i> Chief Corporate Affairs Officer SJM Resorts, S.A. Avenida de Lisboa, n° 23, Hotel Grand Lisboa, 8° andar, Macau.</p>	<p>Head of Internal Audit Internal Audit Department SJM Resorts, S.A. Avenida de Lisboa, n° 23, Hotel Grand Lisboa, 8° andar, Macau.</p>	<p>Executive Committee SJM Holdings Limited 18th Floor, China Merchants Tower, Shun Tak Centre, Nos. 168 – 200 Connaught Road Central, Hong Kong</p>
<p><i>For Hong Kong employee matters:</i> Director – Human Resources and Administration SJM Holdings Limited 18th Floor, China Merchants Tower, Shun Tak Centre, Nos. 168 – 200 Connaught Road Central, Hong Kong</p>		<p>For 5.1(d) above Chairman of the Board and Audit Committee Chairman (for matter relating to one such party, inform the other party) SJM Holdings Limited 18th Floor, China Merchants Tower, Shun Tak Centre, Nos. 168 – 200 Connaught Road Central, Hong Kong</p>

5.2 To ensure confidentiality in the mailing process, the Form should be sent in a sealed envelope marked “Strictly Private and Confidential – To be Opened by Addressee Only”.

6. INVESTIGATION PROCESS

- 6.1 All reported cases with related information and details addressing to the Investigation Officer about the Concern will be taken care of. Investigation Officer will evaluate the validity and relevance of the case(s) received, and may refer the case(s) to other Investigation Officer to follow up where appropriate. The whistleblowing case(s) raised should be:
- (a) appraised according to the “Arrangement for Employees to raise concerns, in confidence, about possible improprieties in financial reporting, internal control or other matters¹” if the whistleblowing cases are raised by Employees;
 - (b) if the Investigation Officer considers that the Chief Executive Officer, Chairman of the Board and/or Audit Committee Chairman should be informed of the whistleblowing cases, the Investigation Officer should notify them accordingly; and
 - (c) if the whistleblowing cases are relating to any of the Directors or Chief Executive Officer, the Audit Committee Chairman should follow up the cases and inform the Chairman of the Board (for cases relating to one such party, follow up by the other party) the status and result of the investigation in due course.
- 6.2 The Investigation Officers (save for Head of SJM-IA) shall report the whistleblowing cases to Head of SJM-IA for recording in the Whistleblowing Register and shall inform Head of SJM-IA the result of the investigation for his/her reporting to the Audit Committee on a regular basis.
- 6.3 Should the Executive Committee or the Audit Committee Chairman consider it appropriate, the whistleblowing case may be referred to relevant regulatory authority(ies), such as the Hong Kong Police Force, Hong Kong Independent Commission Against Corruption, Macau Commission Against Corruption, Hong Kong Securities and Futures Commission, etc.
- 6.4 SJM-IA will undertake any investigations required by the Executive Committee or the Audit Committee Chairman, and will provide an investigation report to the respective Executive Committee or Audit Committee Chairman accordingly. If deemed necessary, the Executive Committee or the Audit Committee Chairman may appoint an appropriate investigating officer other than SJM-IA staff to conduct or assist in the investigation.

¹ Arrangement for employees to raise concerns, in confidence, about possible improprieties in financial reporting, internal control or other matters (approved by the Board on 29 February 2012 and amended on 28 February 2022, 15 June 2023 and 4 March 2025)

- 6.5 If necessary, independent professional advice for investigation of the whistleblowing cases could be sought with the prior approval by the Executive Committee or for item 6.1(c) above, by Audit Committee Chairman.

(The English text of this document shall prevail over the Chinese text in case of any inconsistency.)



**WHISTLEBLOWING REPORT FORM
(STRICTLY CONFIDENTIAL)**

If you wish to report a whistleblowing concern, please fill in this form. All information will be kept in a strictly confidential manner.

Reporter's Information:

Name and Title: _____

Department and Company Name: _____

Tel No.: _____ Email: _____

Details of Concern:

Please provide full details of your concern: names of the persons involved, dates, places, reasons, etc. and any other supporting evidence. (Continue on separate sheet if necessary)

Signature: _____ Date: _____

Note: Please deliver your form by the following ways according to section 5 of the Whistleblowing Policy:

- (a) for Employees related matters in Macau, notify the Chief Corporate Affairs Officer of SJM Resorts, S.A. (“**SJM Resorts**”) and for Employees related matters in Hong Kong, notify Director – Human Resources and Administration of SJM Holdings Limited (the “**Company**”);
- (b) for financial reporting, internal control or any other matters except (a) above as well as (c) and (d) below, notify the Head of SJM Internal Audit (“**SJM-IA**”);
- (c) for any matter directly relating to Officers (including but not limited to Employee at the level of President or above, Chief Corporate Affairs Officer of SJM, Director – Human Resources and Administration of the Company or the Head of SJM-IA), notify the Executive Committee; and
- (d) for any matter directly relating to any of the Directors or Chief Executive Officer of the Company, notify Chairman of the Board and Audit Committee Chairman (for matter relating to one such party, inform the other party).

Please submit the Concern by sending the Whistleblowing Report Form (the “**Form**”), with supplementary information, if any, by mail as follows:

For 5.1(a) above	For 5.1(b) above	For 5.1(c) above
<i>For Macau employee matters:</i> Chief Corporate Affairs Officer SJM Resorts, S.A. Avenida de Lisboa, n° 23, Hotel Grand Lisboa, 8° andar, Macau	Head of Internal Audit Internal Audit Department SJM Resorts, S.A. Avenida de Lisboa, n° 23, Hotel Grand Lisboa, 8° andar, Macau	Executive Committee SJM Holdings Limited 18th Floor, China Merchants Tower, Shun Tak Centre, Nos. 168 – 200 Connaught Road Central, Hong Kong
<i>For Hong Kong employee matters:</i> Director – Human Resources and Administration SJM Holdings Limited 18th Floor, China Merchants Tower, Shun Tak Centre, Nos. 168 – 200 Connaught Road Central, Hong Kong		For 5.1(d) above Chairman of the Board and Audit Committee Chairman (for matter relating to one such party, inform the other party) SJM Holdings Limited 18th Floor, China Merchants Tower, Shun Tak Centre, Nos. 168 – 200 Connaught Road Central, Hong Kong

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