



Press Release

**SJM's Grand Lisboa Palace and Grand Lisboa achieve all Five-Star recognition from 2023 Forbes Travel Guide**

*collectively adding 45 Forbes Stars to its laurels*

(Macau, 16 February 2023) SJM Resorts, S.A. (“SJM”) has garnered the highest recognition from the 2023 Forbes Travel Guide – earning all Five-Star accolades – at the newly opened Grand Lisboa Palace Resort Macau (“Grand Lisboa Palace”) and once again at Grand Lisboa Macau (“Grand Lisboa”). The all Five-Star designation by Forbes Travel Guide for Grand Lisboa Palace is an impressive accomplishment for the integrated resort, shortly after its first year of operation. Grand Lisboa continues to rank among the world’s most elite hotels, earning quadruple Forbes Five-Star honours for four consecutive years. Collectively, SJM received a total of 45 Forbes Stars in recognition of its exceptional guest services.

Ms. Daisy Ho, Managing Director of SJM, remarked, “It is a noteworthy accomplishment for the new Grand Lisboa Palace to receive all Five-Star ratings from Forbes Travel Guide in its first rating year. We are also overjoyed that Grand Lisboa has been awarded four consecutive years of quadruple Forbes Five-Star recognition. These accolades serve as a testament to our team members' ongoing efforts to elevate guests' experience. SJM is sincerely honoured that Forbes Travel Guide recognizes our efforts in providing top notch customer service. We will continue to offer a diverse array of memorable experiences to strengthen Macau's position as a World Centre of Tourism and Leisure.”

Having just opened over a year ago – five hotel, restaurant and spa destinations at Grand Lisboa Palace each earned Forbes Travel Guide’s most coveted honour of the Forbes Five-Star award. The Five-Star designations were awarded to: **Grand Lisboa Palace Macau, THE KARL LAGERFELD, Palace Garden, The Spa at Grand Lisboa Palace and The Spa at THE KARL LAGERFELD**. Overall, the integrated resort received a total of 25 Forbes Stars in its first year.

In recognition of Grand Lisboa’s ongoing commitment toward delivering the highest standards of service, Forbes Travel Guide has designated **Grand Lisboa Hotel, The Spa at Grand Lisboa, Robuchon au Dôme and The 8** with a total of 20 Forbes Stars for the fourth consecutive year. These honours are a testament to the Grand Lisboa's consistently excellent service.

The Forbes Travel Guide is the only independent global rating system for luxury hotels, restaurants, and spas. The Guide’s anonymous professional inspectors evaluate properties based on up to 900 objective standards, with emphasis placed upon exceptional service. A Five-Star, Four-Star, or Recommended rating can only be obtained by passing this independent inspection procedure. Five-Star properties are defined as “outstanding, often iconic properties with virtually flawless service and amazing facilities.”

The following is an overview of all Forbes Five-Star accolades for SJM in 2023:

**Grand Lisboa Palace:**

- Grand Lisboa Palace Macau (Five-Star)
- THE KARL LAGERFELD (Five-Star)



- Palace Garden (Five-Star)
- The Spa at Grand Lisboa Palace (Five-Star)
- The Spa at THE KARL LAGERFELD (Five-Star)

**Grand Lisboa:**

- Grand Lisboa Hotel (Five-Star)
- The Spa at Grand Lisboa (Five-Star)
- Robuchon au Dôme (Five-Star)
- The 8 (Five-Star)



Five hotel, restaurant and spa destinations at Grand Lisboa Palace earned Forbes Travel Guide's Five-Star Awards in its first year of opening.



Four Grand Lisboa destinations earned Forbes Five-Star honours for four consecutive years.