

Press Release

**SJM Honoured with Eleven**  
**“Quality Tourism Services Merchant Awards” by MGTO**  
*Robuchon au Dôme Receives the “Special Theme Award –*  
*Sustainable Dining Award” for Green Dining Excellence*

(Macau, 11 December 2025) SJM Resorts, S.A. (“SJM”) achieved remarkable results at the Macao Government Tourism Office (“MGTO”) “Quality Tourism Services Accreditation Scheme” of 2025, with its 11 restaurants winning “Quality Tourism Services Merchant Award.” The honoured establishments include Robuchon au Dôme, The Eight, The Kitchen, and Casa Don Alfonso at Grand Lisboa Macau, as well as Palace Garden, Zuicho, Mesa by José Avillez, Don Alfonso 1890, Hua Ting, Chalou, and The Grand Buffet at Grand Lisboa Palace Resort Macau. Amongst which, Don Alfonso 1890 received the award for the first time, while the other 10 restaurants continued to earn the prestigious recognition. Robuchon au Dôme was further distinguished with the “Special Theme Award – Sustainable Dining Award” for its leadership in sustainable gastronomy. These accolades are testaments to SJM’s commitment to elevating its service standard and delivering premium culinary experiences.

Ms. Daisy Ho, Managing Director of SJM, remarked, “Service excellence lies in the confidence and knowledge that our teams bring to every guest interaction, so this recognition reflects both their frontline performance and the strength of our internal training. I am grateful for the professionalism our people demonstrate each day, and I appreciate the efforts of MGTO and the Scheme in setting an important benchmark for the industry.”

Launched by MGTO in 2014, the “Quality Tourism Services Accreditation Scheme” covers three key sectors: food and beverage, travel agency, and retail, with the goal of promoting continuous enhancement of tourism service quality. The judging committee comprises representatives from government departments, industry associations, academic institutions, and consumer rights organisations. Comprehensive evaluations are conducted under two core criteria, the “Mystery Customer Service Assessment” and the “Service Management System Audit”.

Building on this honour, SJM will continue to foster talent development as a catalyst for service innovation. Through professional training and service enhancement initiatives, SJM remains committed to creating unique and rewarding guest experiences, strengthening exceptional service as a core competitive advantage. SJM will continue to work closely with the Macao SAR Government to advance the high-quality development of Macau’s tourism and leisure industry, contributing momentum to the city’s vision as a “World Centre of Tourism and Leisure”.

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Eleven SJM restaurants receive the “Quality Tourism Services Merchant Award” in the “Quality Tourism Services Accreditation Scheme” of 2025 by MGTO.



Robuchon au Dôme is also honoured with the “Special Theme Award – Sustainable Dining Award,” demonstrating SJM’s leadership in both exceptional service and sustainable development.